

Thank you for purchasing a **JNY Safety Care** pendant. It has now been dispatched. The pendant has an active sim in it with credit included for the first six months. After that, you will receive an invoice for \$49.00 (plus GST) every 12 months for sim monitoring and top-up credit (unless paid for by your Home Care Package). Call pricing is on the attached sheet. Direct debit can be arranged by contacting us.

The phone number for your pendant is

We suggest you give a copy of this sheet to your emergency contacts, and they put this number in their phones contact list, e.g., Mum's Alert.

### **SETTING UP YOUR PENDANT IS EASY.....ONLY 2 QUICK STEPS!**

- Turn on the pendant by pressing the bottom side button in for 4 seconds The word GSM Int Now will appear on the screen until it's finished powering on. It can be turned off the same way.
- Take the pendant outside for a few minutes so it can obtain its location.

### **IMPORTANT INFORMATION YOU AND YOUR CONTACTS NEED TO KNOW.**

In an emergency, **press the SOS button for 3 seconds and release when you feel it vibrate.** The pendant will beep, and the screen will display SOS. A call will be made to Contact 1 The contact will hear a message to press 1 on their keypad. They must wait until the message finishes before doing so.

Contact 1 must press number 1 so the Medifone will not dial on to anyone else while you are speaking to the user. After the call they will receive a text with a link to Google Maps showing the location of the user. If number 1 is not pushed the Medifone will dial onto number 2 and repeat the process. Number 1 will still receive the location text The Medifone user can hang up at anytime by pressing the SOS button just once briefly. (DON'T hold it down) Hanging up the Medifone will stop the pendant from calling other emergency contacts.

At any time, anyone with the pendants phone number can call it back to talk to you. This feature is handy if someone is looking for you.

You can call any of your contacts individually by pressing the top side button for 2 -3 seconds to see the contact's name. Scroll down by pressing the bottom side button. When the person you want to call is highlighted, press the SOS button. The screen will then show "call (contact name)". As our sim cards use Telstra we suggest if you use this function, you have the contact call you back as they probably have free calls, and your cost is 80 cents a minute.

**Remember to wear it outside your clothing when travelling so the pendant can pick up the GPS location.**

### **FALL DETECTOR IN OFF POSITION WHEN YOU RECEIVE IT.**

The Medifone has a Fall Detector. Should you wish to turn it on text **123456KL050 to the pendant.**

**(NO GAPS)** If the pendant senses a fall, it will start beeping and Fall Alert will appear on the screen.

It will then dial out and send out Fall Down Alert text to your contacts. If it is a false alarm you can cancel by holding in the SOS button until the screen shows Fall Alert Cancelled.

### **CHARGING THE PENDANT**

When the battery icon is low place the pendant into the charging cradle. It can usually fully charge in under and hour from flat.

### **SHOWERING**

The pendant is splashproof, but we suggest you purchase our waterproof bag if you wish to shower with it. (\$15.00) You can order these online or call us on 0416 000 194.

